

CLOUD, DATA AND AI MODERNISATION

# Azure Managed Service

Proactive Azure platform management delivering reliability, security, cost control, and governance.

For more information on this, or our wider **Cloud, Data and AI Modernisation** services, speak to a Cloud Direct Sales Executive or contact hello@clouddirect.net.

## Service overview

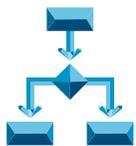
Your Azure platform is the foundation of business innovation, but only if it's well managed and maintained.

Azure Host Management provides ongoing operations for Azure subscriptions and workloads. We monitor health and events, manage changes, optimise cost, and coordinate incident response while aligning to Microsoft Well Architected Framework. The service brings consistent operations, clear accountability, and continual improvements across your Azure estate.

## Who is this service for?

Mid-to-large enterprises that are operating Azure at scale and require a structured, best-practice approach to its operational management.

## Addressing your challenges



Platform sprawl increasing cost, risk, and inconsistency



High alert noise hiding genuine operational issues



Poor change governance resulting in drift and outages

## Service deliverables

Our Azure experts provide monitoring, incident response, change control, optimisation and governance that aligns to Microsoft's Well Architected Framework.

### Core components

- Health, performance, and event monitoring
- Incident and major incident management
- Change, release, and standards enforcement
- Cost optimisation and reservations
- Back-up and restore oversight

### Ongoing activities

- Tuning and noise reduction
- Monthly service reviews and optimisation backlog
- Security recommendations
- Exec reporting and playbacks

## Outcomes that matter

Operate Azure confidently with fewer incidents, controlled costs, and governance that keeps platforms reliable, secure, and ready to scale sustainably.



Monitoring and triage for high reliability



Hygiene practices for improved security posture



Rightsizing and reservations for reduced spend



Faster changes with automated guardrails



Reporting and SLAs for clear accountability



Expertly maintained audit-ready evidence

## Cloud Direct's added value

As an Azure Expert MSP, our capabilities, proven frameworks, and optimisation expertise deliver dependable, scalable Azure management with measurable improvements and impact.

Microsoft Partner  
Azure Expert MSP

