

CLOUD, DATA, AND AI MODERNISATION

AVD Managed Service

An expertly managed AVD service that delivers secure, optimised, and scalable virtual environments

For more information on this, or our wider **Cloud, Data and AI Modernisation** services, speak to a Cloud Direct Sales Executive or contact hello@clouddirect.net.

Service overview

Maintaining a high-performing, secure, and cost-optimised virtual desktop environment requires continuous monitoring, proactive updates, and expert intervention. Internal teams often struggle due to limited capacity, specialised skills, and the need for 24/7 operational oversight.

With expert guidance and proactive management, we ensure availability, improved productivity and seamless user experiences across your Azure Virtual Desktop platform.

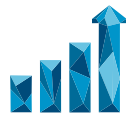
Who is this service for?

Mid-to-large enterprises seeking secure, scalable, and cost-efficient virtual desktop environments without the operational burden of managing infrastructure.

Addressing your challenges



Resource constraints impacting security, automation and more



Business demands outgrowing in-house capabilities



Current model not fit for planned M&A activity

Service deliverables

Our team of AVD experts are on hand to provide proactive AVD management, improvement, and remediation that meets your needs.

Core components

- 24/7 monitoring and remediation
- Proactive updates and patching
- Performance tuning and optimisation
- Backup and recovery of user profiles
- Quarterly service reviews and reporting

Ongoing activities

- Daily health checks and alert management
- Monthly automation deployments
- Quarterly disaster recovery and security reviews

Outcomes that matter

From initial setup to ongoing maintenance and management, our AVD Managed Service makes a real difference to your business.

Continuous availability and confidence in AVD	Proactive threat management and compliance	Cost optimisation through right-sizing and automation	Predictable, forecasted spend	Exec visibility with structured reporting	Lower operational costs

Cloud Direct's added value

We combine deep Microsoft expertise with a mature, operational security framework that delivers accountability, transparency, and measurable outcomes for your business.

Microsoft Partner
Azure Expert MSP

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