

SECURITY AND COMPLIANCE

Microsoft Sentinel Managed Service

Stay ahead of cyber threats with an optimised Sentinel platform, managed by experts

For more information on this, or our wider **Security and Compliance** services, speak to a Cloud Direct Sales Executive or contact hello@clouddirect.net.

Service overview

Cyber threats are evolving rapidly. Organisations need continuous monitoring and incident response to prevent breaches, but internal teams struggle to maintain 24/7 vigilance, optimise configurations, and ensure compliance without diverting resources from core business priorities.

Cloud Direct's Microsoft Sentinel Managed Service keeps your infrastructure and information protected against these ever-changing cyber threats, enabling your teams to work more freely and effectively.

Who is this service for?

Businesses seeking to strengthen their security posture with proactive threat detection and response, but lack the internal capacity or expertise to manage Microsoft Sentinel effectively.

Addressing your challenges



Limited internal security expertise, tooling, or support



Inability to provide 24/7 monitoring and remediation



Complexity of managing security at scale

Service deliverables

Our team of Microsoft Sentinel experts will implement and optimise a scalable security platform that enables innovation.

Core components

- Connector creation and maintenance
- Maintenance of standard dashboards and workbooks
- Rules, queries, and hunting optimisation
- 24/7 monitoring and alerting
- Quarterly health check and optimisation report

Ongoing activities

- Daily maintenance checks
- Monthly incident reporting
- Automated response execution
- Regular performance reviews

Outcomes that matter

From initial setup to ongoing maintenance and management, our Microsoft Sentinel Managed Service makes a real difference to your business.



SLA-backed 24/7 monitoring and response



Reduction in false positives and faster responses



Ongoing maintenance and optimisation



Regular health checks and remediations



Incident classification and reporting



Exec-level reporting on security posture

Cloud Direct's added value

We combine deep Microsoft expertise with a mature, operational security framework that delivers accountability, transparency, and measurable outcomes for your business.

Microsoft Partner
Azure Expert MSP
Microsoft

