

Data Platform Managed Service

Expertly-managed data foundations for secure, scalable, and dependable business insights

For more information on this, or our wider **Cloud, Data and AI Modernisation** services, speak to a Cloud Direct Sales Executive or contact hello@clouddirect.net.



Service overview

In this era of technology transformation, accurate and well-maintained data is what drives business success.

Cloud Direct's Data Platform Managed Service delivers proactive management, monitoring, and optimisation across your data estate to ensure secure, reliable, and performant data operations. We manage everything from ingestion and transformation to pipelines, permissions, storage, and ongoing performance to give you consistent data availability and support strategic decision-making.



Who is this service for?

Organisations who understand the value their data holds and want to maximise its use on reliable, governed, and scalable data infrastructure that's managed and maintained by experts.



Addressing your challenges



Proactive monitoring to ensure reliability



Performance optimised pipelines and storage



Structured access and compliance for greater governance

Service deliverables

Our expert Managed Services team take care of your entire data platform to maximise its value, and deliver fully optimised data operations.

Core components

- Platform management and health monitoring
- Data ingestion and engineering support
- Pipeline optimisation and transformation
- User access and governance management
- Backup, storage, and retention optimisation

Ongoing activities

- Orchestration troubleshooting
- Capacity and storage tuning
- Access reviews and updates
- Regular performance reports
- Quarterly improvement cycles

Outcomes that matter

Expert management at every stage of the data lifecycle delivers a performant and dependable data platform that supports confident decision making.



Increased reliability with monitored pipelines



Improved efficiency through optimised storage



Structured permissions for stronger governance



Reduced downtime with proactive remediation



Improved visibility with detailed reporting



Enable growth with scalable, cloud-native architecture

Cloud Direct's added value

Our team of specialist data engineers work alongside your teams to deliver proven frameworks and structured optimisation practices to ensure your platform remains secure, performs reliably, and delivers value.

Microsoft Partner
Azure Expert MSP


 Microsoft
Solutions Partner
Infrastructure
Azure

 Microsoft
Solutions Partner
Data & AI
Azure

 Microsoft
Solutions Partner
Digital & App Innovation
Azure

 Microsoft
Solutions Partner
Modern Work

 Microsoft
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Security

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