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CloudDirect® | CSACyber

Working in partnership

SECURITY AND GOVERNANCE

Managed Security Operations Centre and Managed Detection and Response

Around-the-clock security monitoring, detection, and response, delivered with expert partners

For more information on this, or our wider **Security and Compliance** services, speak to a Cloud Direct Sales Executive or contact hello@clouddirect.net.

Service overview

Modern cyber threats demand constant vigilance. For many IT teams, operating a 24x7 security function internally is complex, costly, and difficult to sustain.

Cloud Direct's Managed SOC & MDR service, delivered in partnership with CSA Cyber, provides a fully managed security operations capability. Built on Microsoft Sentinel and Microsoft Defender, the service delivers continuous monitoring, expert-led detection, and rapid response – all within your own Microsoft tenant.

Who is this service for?

Organisations running Microsoft cloud and endpoint services that need enterprise-grade security operations without the cost or complexity of building and managing their own SOC.

Addressing your challenges

Destructive cyber threats going undetected

Costly or critical inaction caused by alert overwhelm

Provision of 24x7 internal cover causing costs to skyrocket

Service deliverables

Our combined expertise ensures your Microsoft environment is proactively protected and improved.

Core components

- 24x7x365 security monitoring by UK SOC analysts
- Sentinel and Defender-based MDR
- Security event triage, investigation and containment
- Threat hunting and advanced behavioural analytics
- Security orchestration and automated responses
- Monthly reports and ITSM-aligned ticket management

Ongoing activities

- Continuous alert tuning
- Daily incident management
- Proactive threat intelligence
- Optimisation of detection rules
- Regular service reviews and posture reporting

Outcomes that matter

Improved security posture, faster threat response, and greater confidence that cyber risks and actively monitored and managed.

Continuous, expert-led security operations

Faster detection and containment

Reduced operational burden on internal teams

Improved ROI on Microsoft security spend

Lower risk delivered through proven SOC processes

Strong governance with customer-owned data

Cloud Direct and CSA Cyber's added value

By combining Cloud Direct's Microsoft security expertise with CSA Cyber's established UK-based SOC capability, we deliver a enterprise-grade protection, operational transparency, and confidence – without compromising control.

Microsoft Partner
Azure Expert MSP
Microsoft

Microsoft Solutions Partner – Infrastructure Azure
Microsoft Solutions Partner – Data & AI Azure
Microsoft Solutions Partner – Digital & App Innovation Azure
Microsoft Solutions Partner – Modern Work
Microsoft Solutions Partner – Security
Fabric Featured Partner – Microsoft