

SharePoint Managed Service

A secure, optimised, and well-governed SharePoint platform that empowers effective collaboration

For more information on this, or our wider **AI Productivity** services, speak to a Cloud Direct Sales Executive or contact hello@clouddirect.net.



Service overview

Microsoft SharePoint enables seamless collaboration in the world of hybrid work, but uncontrolled site growth, unclear permissions and sluggish performance can quickly create barriers.

With a focus on platform health, permissions, storage scalability, governance and performance tuning, our SharePoint Managed Service delivers a reliable, compliance and user-friendly connected collaboration platform to drive your business forward.



Who is this service for?

Mid-to-large businesses with hybrid and remote teams that need a secure, well-governed, and reliable platform for collaboration across all devices.



Addressing your challenges



Improve SharePoint performance and stability



Gain control of access permissions, sharing and compliance



Reduce overheads with expert monitoring and reviews

Service deliverables

Holistic platform management supported by governance reviews and optimisation to enhance SharePoint reliability and user experience.

Core components

- Platform health and performance monitoring
- Storage, capacity, and growth analysis
- External access governance and permissions reviews
- Best practice and security recommendations
- Annual environment review and improvements

Ongoing activities

- Monthly health reports
- Quarterly collaboration reviews
- Incident and request advisory support
- Biannual architecture review
- Continuous optimisation guidance

Outcomes that matter

A secure, performant, and user-friendly SharePoint environment that your teams can depend on, wherever they are.



Improved reliability with proactive monitoring



Strengthened governance with structured reviews



Enhanced user experience and performance tuning



Reduced security risk through controlled access



Optimised storage and cost efficiencies



Increased productivity across your platform

Cloud Direct's added value

We combine deep Microsoft expertise with continuous optimisation and proactive governance to keep your SharePoint platform secure, efficient, and future-ready in line with Microsoft best practices.

Microsoft Partner
Azure Expert MSP


 Microsoft
Solutions Partner
Infrastructure
Azure

 Microsoft
Solutions Partner
Data & AI
Azure

 Microsoft
Solutions Partner
Digital & App Innovation
Azure

 Microsoft
Solutions Partner
Modern Work

 Microsoft
Solutions Partner
Security

 Microsoft
Public Featured Partner